Core | Consult

Curriculum Vitae
Tom Peelen

Personal details

	Name	Tom Peelen
	Residence	Houten
	Date of birth	8 oktober 1960
	Nationality	Nederlands
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Profile

Tom Peelen has a broad experience in ICT-services. His experience varies from programming, network design, system management and ICT architecture to project management, process implementation and interim management. His core competences are Project Management – for which Tom is a certified PRINCE2:2009 practitioner, MSP practitioner and IPMA-D certified - ICT Infrastructure Architecture – for which Tom is TOGAF 9.1, Archimate and SAFe certified - and ITIL Service Management – for which Tom is certified by EXIN.

Due to this background his projects deliver results that fit in with existing infrastructures and are manageable. In addition he implements processes that align with technical realities. Combined with enthusiasm en communicative skills he is able to manage complex projects. Tom specialises in projects that involve several independent organisations that need to cooperate in order to succeed. Because he is persistent and an involved pragmatic, he leads new initiatives to a usable ending.

Knowledge & Competences

- Projectmanager (certified)
- ITIL Service Manager (certified)
- ICT architect (certified)

Career Summary

2007 – to date	Owner Core Consult
2017 - 2019	Waterschap Rivierenland
2015 – 2017	Associate bij Verdonck, Klooster & Associates
1994 – 2007	LogicaCMG
1986 – 1994	Volmac Networks
1985 – 1986	IBM Nederland NV

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Customers and Projects

Office Program Board Logius	May 2019 to date
Enterprise Architect	

The Dutch Digital Government is governed by OBDO (policy) and Program Board Logius (operation). The Program Office supports the Board by developing a Generic Governmment (GO) architecture and helping governing using this GO.

Activities:
- Realising the GO architecture
- Organising buy-in by government agencies
- Implementing a management organisation for the architecture
- Architecture audits on policy proposals and program plans

Situation:
- Dutch Digital Government organisations and policy Ministeries

Waterschap Rivierenland	Feb 2017 – Jun 2019
Program Manager, Project Manager	

The IT-organisation is transforming to improve it's level of operation from Cobit level 0,5-1 to Cobit level 3.

Activities:
- Program management sourcing and demand/supply organisation
- Project management IV/ICT-strategy, ICT-roadmap and sourcingstrategy.
- Project management (re-) implementation ITIL service management.
- Account management "Belasting Samenwerking Rivierenland"

Situation:
- Windows, Nutanix, ITIL, BISL, Cobit, BIWA.

Cap Gemini	Aug 2016 – Mar 2017
Architect	

Support Cap Gemini to start the development and maintenance of eGovernment services and develop a new DigiD version.

Results:
- Develop team and maintenance team are able to support Logius eGovernment services.
- DigiD supports electronic passport and driver-license check by using a product delivered by Gemalto (subcontractor).

Situation:
- DigiD, Digikoppeling, Digimelding, Digilevering, Stelselcatalogus, PKI, SAML, DigiD-app, Linux

Accountancy & Consultancy bedrijven	jan 2016 – apr 2016
ICT-Auditor	

Audit for Deloitte on the Generic Electronic Messaging service (GEB) for MijnOverheid. Audit for VKA on the Continuous Delivery (DevOps) environment and it's accompanying ESB-environment in the Amazon/Dictu-cloud.

Results:
- Feedback on usability, architecture, organisation, documentation and customer-contracts.

Situation:
- Omgevingsloket Online 3 (OLO), Yenlo, Java, Amazon, Dictu government-cloud, Cobit5, BISL, ASL, Scrum, Continuous

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Delivery, PSA, ISO 27001, hyper converged infrastructure
Nutanix

SSC-ICT	May 2015 – Dec 2015
Project Manager	**Information security**

The Shared Service Center ICT provides workplace automation and other IT services for 30,000 civil servants in eight ministries and their subsidiaries. Tom has carried out several projects for SSC ICT that focused on the implementation of the Government Information Security Baseline (BIR)..

Results:
- Protection against unauthorized software execution by deployment of security software on all workstations.
- Increased web access security.
- Infrastructural adjustments for cooperation of employees working in The Hague and Zoetermeer.

Situation: Prince2, Microsoft, Baseline Informatiebeveiliging Rijk (BIR).

LOGIUS	Mar 2010 – Mar 2015
Lead Architect	**eGovernment**

In addition to national administrations implemented by ministeries and agencies, the ministry of Interior and Kingdom Relations commissioned several central facilities. Logius manages these facilities and continues to develop them.

Results:
- Digikoppeling is used by 700 government organisations and additionally is adopted by the education, social security and justice/police sectors.
- Digimelding, Digilevering and Stelselcatalogus transformed into profitable products with support in the eGovernment.
- Compliancy Infrastructure with baseline information security (BIR) for logging, monitoring and SIEM.

Situation: NORA, SOA, webservices, WSDL, SOAP, WS-RM, RSP, ebMS, ebXML, PKI, X.509 certificates, ESB, broker, NORA, WSRP, SAML, StUF, open standards, inter-governmental cooperation

MINISTRY ON AGRICULTURE, NATURE AND FOOD QUALITY (LNV)	
Project Manager Digikoppeling, SSO	**Jun 2009 – Dec 2010**

The program "Digital Services" aims to deliver 100% of LNV's services by digital channels. Tom started as project manager "Digikoppeling" and continued as project manager Single Sign On (SSO).

Results:
- OTAP-infrastructure and service management for Digikoppeling.
- Digikoppeling-connection from LNV to MijnOverheid.
- Active policy on Single Sign On together with other organisations.

Situation: Oracle SOA-suite, Oracle B2B, Oracle http-server (Apache), Oracle Single Sign On, webservices, WUS, ebMS, WSRP, MijnOverheid.nl, DigiD, eHerkenning, SAML.

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CITY OF AMSTERDAM, ICT SERVICES ORGANISATION May 2009 - Oct 2009
Project Manager   **Infrastructure Base-ICT**

The program "Renew Base-ICT" realises a new desktop and office automation environment for 6000 employees.

Results:
- Implementation of twin-datacenter.
- In time delivery by suppliers (Getronics, IBM, etc.).Microsoft Windows, Exchange, MS SQL, Citrix, network switches

Situation: Microsoft Windows, Exchange, MS SQL, Citrix, network switches

MMINISTRY OF ECONOMIC AFFAIRS   Jun 2007 – Jun 2008
Policy maker   **Netherlands Open in Connection**

The State Secretary has sent an action plan for stimulating the use of open standards (OS) and open source software (OSS) by the Dutch public sector to the parliament. Tom is co-author of this plan. He was part of the project core team that coordinated the implementation of this plan by the Dutch government.

Results:
- Co-author of the action plan "The Netherlands in Open Connection" (www.ez.nl), that was supported by administrations.
- Addenda to the action plan (www.ez.nl).
- External debates and presentations on behalf of the ministry.
- Allmost all central government supports the Open Document Format (ODF) at April 2008.
- Initiation of OSS implementation strategies central government.
- New governmental front-runners.
- Advise on political consequences of public tenders.

Situation: Open standards, open source software, inter-departmental cooperation, politics, policies, ICT-governance, ICT-market.

ICTU, PROGRAM OSOSS   Jul 2006 – Dec 2007
Project Manager   **open source strategy for ministries**

Tom supports the ministries developing their ICT-strategy in the field of OSS. As a project manager he supervises two consultants and coaches them.

Results:
- Project initiations and strategic choices at ministries and agencies.
- Interdepartmental cooperation by monthly meetings.
- Cookbook on OSS-strategy.

NATIONAL POLICE SERVICES AGENCY   Nov 2005 – Jul 2006
Project Manager   **National Criminal Investigation Service**

Roll out of a new system for interception (telephone-taps) had been stopped due to technical problems. Tom was appointed crisis manager to lead KLPD-specialists and suppliers in resolving the technical problems.

Results:
- Re initiation of roll out within 2 month and insight on required measures to prevent a similar dead-lock situation in future.
- Improved internal agreement and supplier agreements.

Situation: Intel PC, Windows XP, Juniper-VPN, Checkpoint firewall, Citrix, TCP/IP, Reliant (telephone taps), Jaws (visual disabled)

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SOCIAL SECURITY	Nov 2004 to May 2007
Project manager and Service manager	**Inlichtingenbureau**

Tom led infrastructure implementation at Getronics, and adaptation of IB's ITIL-processes. In addition he planned and coordinated the actual migration by IB, HP, GPR, Cap Gemini, UWV, RINIS, BKWI and Gemnet.

Hereafter Tom led a project at LogicaCMG that has realized an extra secured connection with 500 municipalities (based on VPN technology) for exchange of http/soap messages across Gemnet.

Results:
- Service according to agreement and needs.
- Customer extremely satisfied on flexible and accurate service.

LOGICACMG	Sep 2004 to May 2007
Operational manager	**Open source competence centre**

LogicaCMG's Open Source Competence Centre concentrates Open Source knowledge and develops new solutions for its customers. Tom has set up this competence and directed it via a national core team and steering committee.

Results:
- New products and internal marketing to account managers.
- Open Source Reference Lab for R&D, PoC and demonstration;
- Participation exhibitions and seminars; Presentations congresses;
- InInternational open source policy of LogicaCMG Plc.;
- Solution care market: desktop, office automation, CRM, VOIP;
- Partnering Holland Open, IBM, HP, Red Hat/Jboss, Novell/Suse.

MINISTRY OF JUSTICE	Jan 2003 to Aug 2004
Project Manager Infra & Service Manager	**SCV**

Tom coordinated connection of partners to the central register (BVV). Subsequent he outsourced the exploitation and development by a governmental partner.

Results:
- Realization of infrastructure on the required deadline.
- Reliable outsourcing with clear agreements and commitment.

ROYAL CONSTABULARY	Jul 2001 – Dec 2002
Service Level Manager	**Section Organisation and Information**

Tom was internal account manager and implemented Service Level Management.

Results:
- Standardized working processes.
- Reliable service by SOI en trust from its internal 'customers'.

Several employers	1986– 2000
Project Manager/Consultant/Architect	

For several clients (Cities, PTT, European Option Exchange, Tax and Custom administration) performed tasks on the following subjects: Design infrastructures, Coordinate implementation projects, ICT strategy, EDP-audit, Procurement projects according to EU regulations.

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Languages

Dutch	Natural language
English	Fluent
German	Skilled

Qualifications / Affiliations

- SAFe, 2019
- MSP Foundation and Practitioner, 2019
- IPMA-D, ICB4, 2018
- Professional Scrum Master I, scrum.org 2016
- Archimate 2.1 Certified, 2016
- TOGAF 9.1 Certified, 2015
- Vice-chair OpenDoc Society, 2008-2009
- Member "Networked European Software & Services Initiative"
- Prince2:2009 Foundatation en Practioner 2010.
- Presentation for key- personnel who represent LogicaCMG
- Certified IT-Architect, with the Society for the Certification of Information Architects (www.stichting-cia.org, Dutch register)
- ITIL Service Management 2001; Tom was awarded by Exin for the best exam results in 2001
- CMG Management Development Program 2001
- Schouten & Nelissen Inter vision 1999 – 2001
- Schouten & Nelissen Surroundings Management 1998
- CMG Project Management 1997
- CMG Communicative Skills 1996
- Volmac Consultancy Skills 1993
- Volmac Conflict Management 1992
- Volmac Time Management 1992
- Volmac Information Analysis1992
- AMBI, Organisation & Information Policy 1990
- Delft University, Electrical Engineering & Computer Science 1985

Publications

- Article "Using the page mode of dynamic RAM's to obtain a pseudo cache" in Microprocessors and Microsystems, vol 11, nr. 9, Nov. 1987
- "SNA, an Introduction" (Dutch language), T.A. Peelen, Kluwer Technische Boeken BV, 1991, ISBN 90 201 2588 5
- Section on "Capacity and Performance management" in Kluwer "Handbook Network Management" (Dutch language)
- Article "Strategic Planning of ICT Infrastructure" (Dutch language), Ir. T.A. Peelen en Drs. I.M.F.J. Joukes, National Architecture Congress 2002.